



Effective April 12, 2021 GMP will be launching a new Out-of-Warranty Flat Rate Lasher Remanufacturing service at GMP.

Under this new service, every Lasher that comes to GMP for repair will be completely Remanufactured for one flat model specific rate listed in the “Out-of-Warranty Flat Rate Remanufacturing Price Policy” below:

Our Remanufacturing Process Includes the Following:

1. Each unit is completely disassembled and cleaned
2. All components are inspected for wear or damage and replaced if they do not meet our strict OEM specifications
3. All rubber and urethane drive components are ALWAYS replaced
4. Each lasher is reassembled using the same process and standards as every NEW GMP Lasher is built
5. Finally, each remanufactured lasher is tested using the same process and equipment as every new GMP Lasher

Procedure for sending your Lasher in for Remanufacturing

1. You are responsible for the shipping cost to get your lasher to us for remanufacturing. Please send to the following address:
General Machine Products (KT), LLC
3111 Old Lincoln Highway
“Attention Repair Department”
Trevoise- Feasterville, PA 19053 USA
2. **Please, no packing peanuts.** Not only are they terrible for the environment but they are a pain to clean up after we open your box.
3. Please return all parts that were originally sold with the lasher.
4. Please fill out the **BELOW** form and include a copy with the lasher.
5. **BEFORE** sending your lasher in, email a second copy of the filled-out form to one of the Remanufacturing Service Representatives listed below, that way they know your lasher is coming and they can give you an ACCURATE LEAD TIME for your lasher to be Remanufactured!
6. A Remanufacturing Customer Service Representative will notify you via email when your lasher is received



Out-of-Warranty Flat Rate Remanufacturing Price Policy

Model	Flat Rate Remanufacturing Price
C/C2 Lasher	\$1650
Super G	\$5300
J/ J2 Lasher	\$1950
Apollo Lasher	\$2550

Lashers will be remanufactured for this flat rate, regardless of the issue, up to a parts and labor retail value of what we consider to be BER (Beyond Economic Repair). These BER values are listed in the table below:

Model	BER (Beyond Economic Repair) Value
C/C2 Lasher	\$2725
Super G	\$8850
J/ J2 Lasher	\$3250
Apollo Lasher	\$4250

If a lasher comes in for repair and is deemed to be Beyond Economic Repair (parts and labor cost is above the BER value listed in the BER chart below), the customer will be notified. These units can still be repaired; however, a new costing structure will apply, seen below:

Model	Flat Rate Remanufacturing Price + BER cost
C/C2 Lasher	\$1650 + (parts and labor over BER value)
Super G	\$5300 + (parts and labor over BER value)
J/ J2 Lasher	\$1950 + (parts and labor over BER value)
Apollo Lasher	\$2550 + (parts and labor over BER value)

If a customer decides they do not want to repair a unit that is BER, return shipping is paid by the customer.

Flat Rate Remanufacturing Disclaimers:

- Shipping to GMP is Paid by customer
- If Lasher is Remanufactured (BER or Not), then return shipping to customer is included in the Flat Rate Price
- If lasher is BER and customer does not want unit to be remanufactured, then return shipping is paid by customer

For inquiries or questions about our remanufacturing services or lead times, please contact either one of our remanufacturing service representatives:

Mike Cantlin – Service Representative, T: 215-357-5500 x269, mcantlin@gmptools.com

Kyle Haywood – Customer Service Representative, T: 215-357-5500 x245, khaywood@gmptools.com

GMP Out-of-Warranty Flat Rate Remanufacturing



A member of the **KLEIN TOOLS** Group of Companies

****PLEASE PRINT, FILL OUT INFORMATION BELOW, AND INCLUDE INSIDE YOUR LASHER BOX WHEN SHIPPING TO GMP FOR REPAIR. THIS INFORMATION WILL BE USED TO CONTACT YOU ABOUT THE STATUS OF YOUR REPAIR. PLEASE ALSO SEND A COPY TO A GMP SERVICE REPRESENTATIVE SO THEY KNOW YOUR LASHER IS COMING AND THEY CAN GIVE YOU AN ACCURATE LEAD TIME****

CONTACT NAME: _____

COMPANY (IF APPLICABLE): _____

COMPANY RETURN TO ADDRESS: _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____

LASHER SERIAL NUMBER: _____

PLEASE DESCRIBE PROBLEM YOU ARE EXPERIENCING:

**** PLEASE NOTE- By sending your lasher to GMP for Remanufacturing you are agreeing to the Flat Rate price for your model listed below:**

Model	Flat Rate Remanufacturing Price
C/C2 Lasher	\$1650
Super G	\$5300
J/ J2 Lasher	\$1950
Apollo Lasher	\$2550

**** A GMP REMANUFACTURING SERVICE REPRESENTATIVE WILL CONTACT YOU IF YOUR LASHER REQUIRES REPAIR BEYOND THE BER VALUE!**

Name: _____

Title: _____

Signature: _____ Date: _____

Shipping Address to Send your Lasher:

General Machine Products (KT), LLC
3111 Old Lincoln Highway
"Attention Repair Department"
Trevose- Feasterville, PA 19053 USA
Tel: +1.215.357.5500
Fax: +1.215.357.6216
Email: info@gmptools.com
www.gmptools.com